

Tools and templates



Creating a technology strategy for your business

A solid technology strategy will help you to figure out how digital tools can support your goals and plan which technology you will need in the future.

Outline your business goals The primary purpose of a technology strategy is to support your business goals, so don't underestimate the importance of this step. Consider your: Company values Vision for success Sales targets Growth plans	
Decide on the scope and schedule Define the purpose of your strategy – even if it's company-wide, it can't solve every problem. Set clear objectives for what you want it to achieve and how it relates to different departments. Consider when your strategy will be delivered too. Most strategies are long-term, but you might want to review and refine it every six months, for example.	
Consult with stakeholders Think about who will be responsible for delivering and reviewing your strategy. Meet with key stakeholders and find out: How they use technology Limitations with current tech Their plans for next year and how tech could support them	



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Review your current technology	
A technology strategy isn't necessarily about starting from scratch. Find out what works, what doesn't and where your tech needs to be tweaked or changed entirely.	
How do different teams use technology in the business?	
What systems provide the most value?	
What have you outgrown?	
Map out your overall structure for technology in the business	
Write a list of key software and hardware you currently use or plan on implementing.	
Then list any additional department-specific tools you will need to meet your goals, like:	
Accounting software	
Project management tools	
HR software	
Compile this list in a place that's easily accessible for key stakeholders, along with:	
A plan for how you'll implement it	
A cost analysis that outlines primary and secondary costs.	
Set metrics to measure the success of your strategy	
Depending on your goals, you could consider:	
Time savings for employees	
Accuracy of forecasting	
Customer satisfaction	
Company growth	